

## **Ansar Bro- Terms & Conditions**

Version [June 2020]

The Ansar Bro App Service ("Ansar Bro App") is brought to you by REDtone Engineering & Network Services Sdn Bhd ("REDtone") and provided to you subject to the terms and conditions set out herein. You acknowledge and agree that you have read and fully understood all these terms and conditions.

1. Ansar Bro App is a self-serve application which allows you access to your REDtone general account information such as pay bills, purchase mobile internet quota upgrades, etc., through your mobile device and is provided subject to Ansar Mobile terms & conditions. These features may be changed by REDtone from time to time and as updated in the Ansar Bro App. Please refer to the Ansar Mobile website for the latest version of Ansar Mobile's terms & conditions. By accessing the Ansar Bro App, you agree to be bound by these Ansar Bro App terms & conditions (which may be amended from time to time) and the Ansar Mobile terms and conditions as mentioned above.
2. To enable REDtone to provide Ansar Bro App to you, we will use your personal information/personal data. You will be deemed to have consented to the use of your personal information/personal data for purposes necessary and related to REDtone's provision of Ansar Bro App services to you. The use and processing of your personal information/personal data is in accordance with REDtone's Privacy Statement, which is available at <https://www.redtone.com/privacy-policy/> The Privacy Statement shall form an integral part of these Ansar Bro App terms & conditions.
3. You undertake and agree to inform REDtone immediately of any change of your personal information/personal data for purposes related to and associated with Ansar Bro App. "Personal information"/"personal data" includes information which are required for purposes of applying and registering for and provision of the Ansar Bro App to you, including but not limited to, any sensitive personal data and expression of opinion(s) about you.
4. Not all mobile devices support the Ansar Bro App. You are advised to check whether your mobile device is compatible before using the Ansar Bro App.
5. Certain features of the Ansar Bro App may require the input of your email address, password and/or mobile number registered in REDtone's ID application. You are solely responsible for the security, confidentiality and privacy of your email address, password, mobile number and any data or information stored on your mobile device and/or for all the activities

related to the Ansar Bro App. REDtone shall not be liable for any damage, loss or leakage of the data or information resulting from any unauthorized use of the Ansar Bro App or due to circumstances beyond REDtone's control.

6. You agree that all information you provide to REDtone for REDtone ID registration to access the Ansar Bro App ("Registration Data") is true, accurate, complete and current and that you shall maintain and update the Registration Data as needed throughout the period of your use of the Ansar Bro App to keep it accurate and current. Failure to provide accurate, current and complete Registration Data may result in the suspension and/or termination of your access to the Ansar Bro App.
7. Certain features of the Ansar Bro App may require access to location services such as the cellular network and data connection in order to determine an approximate location of your mobile device. You may exercise choices in respect of the features of Ansar Bro App as contained in the settings of Ansar Bro App. Kindly refer to those features on your mobile application.
8. Any data retrieval or re-direction to other websites from the Ansar Bro App will incur additional mobile data charges.
9. Additional roaming and mobile data charges will apply for usage of Ansar Bro App in countries other than in Malaysia.
10. You expressly acknowledge and agree that your use of the Ansar Bro App is at your own risk and that the Ansar Bro App is provided on an "AS IS" and "AS AVAILABLE" basis and REDtone expressly disclaim all warranties of any kind, whether expressed or implied, including, but not limited to fitness for a particular purpose and non-infringement and/or that the Ansar Bro App will be free from loss, corruption, attack, viruses, interference, hacking or other security intrusion or that the Ansar Bro App will be affected by unforeseen circumstances or circumstances beyond REDtone's control.
11. REDtone, its related and affiliated corporations shall not be liable to you or your agents for any loss or injury or any direct, indirect, special, exemplary, consequential damages, or any damages whatsoever, whether in contract, negligence or in tort, you and/or any third party may suffer as a result of instructions or transactions transmitted via the Ansar Bro App after the successful authentication whether or not such usage was authorised by you and/or arising out of or in connection with the Ansar Bro App and/or your or any other party's access and/or use of the Ansar Bro App.
12. You undertake to indemnify and hold REDtone, its related and affiliated corporations harmless from and against any and all claims or demand, loss,

liabilities and/or damage relating to or arising out of or in connection with, including but not limited to:

1. you and/or a third party (whether or not authorized by you) usage of the Ansar Bro App;
2. any violation by you of the Ansar Bro App terms and conditions; or
3. your violation of any rights of another through your usage of the Ansar Bro App.

13. REDtone may from time to time, update or change the Ansar Bro App terms and conditions, REDtone ID, and Ansar Mobile website. You are responsible to regularly review the current version of the terms and conditions for the Ansar Bro App, REDtone ID, and Ansar Mobile website to obtain notice of any such changes. Your continued access into and usage of the Ansar Bro App shall be construed as you have accepted all such changes. All matters and disputes will be subjected to our final decision.